

CyberLock® & CyberKey® Cleaning Instructions



CyberLocks

With time, dirt or residue may accumulate on the face of a CyberLock. If foreign material builds up where a CyberKey makes contact with the lock, it may cause intermittent performance. Lack of good contact between key and lock is indicated when an authorized key (with a good battery) contacts a lock and the light on the key does not turn on.

CyberLocks manufactured since the start of 2005 have a stainless steel contact area. They can be identified by their silver color and 2 contacts. Please contact Videx Technical Support for instructions on cleaning other styles of CyberLock.

Cleaning Instructions:

Use Videx's stainless steel brush (part number BRUSH) to scrub the nose and contact points in small circular motions. Do this for several seconds. Once the face and contacts of a CyberLock have been cleaned, they should be bright and shiny.

Warning: Never scrape the contacts with a sharp tool, as this may cause damage. When cleaning a CyberLock, DO NOT use sprays or lubricants!



Clean lock face with brush.



A Clean Lock Face

CyberKeys

Visually inspect inside the key tip for foreign material like lint or dirt. If present, use a toothpick or other small tool to remove the material. The key tip metal housing can be removed to better expose the contact pins. Clean the contact pins using the stainless steel brush (Videx part number BRUSH). If the tip is removed, make sure to reinstall the insulator and tighten the screw. DO NOT overtighten.

Warning: Do not use cleaners or other liquids when cleaning a CyberKey.

If these procedures fail to provide satisfactory results, please contact Videx Technical Support.



Clean pins with brush.



Clean Pins



1105 N.E. Circle Blvd., Corvallis, OR 97330

541-758-0521 • Fax 541-752-5285 • www.videx.com • sales@videx.com • support@videx.com

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